

Tennis Memphis Guidelines

Tennis Memphis is requiring that players not come to the tennis centers to play if they are exhibiting any symptoms of the Coronavirus, mild to severe respiratory illness with fever, cough and difficulty breathing, or other symptoms identified by the CDC. Accordingly, if you have been in contact with someone with COVID-19 in the last fourteen days, have a preexisting condition or are considered an at risk group please avoid playing at this time. We also encourage everyone to regularly check www.cdc.gov for guidance and updates.

We will be strictly enforcing the below guidelines, and players that cannot adhere to or follow the guidelines will be asked to leave. These guidelines have been put in place for your protection and must be adhered to by all tennis center players and staff.

PREPARING TO PLAY

- All players are required to wear a mask while at the tennis center and in the clubhouse.
- Wash your hands with soap and water (for 20 seconds or longer) or use a hand sanitizer (please bring your own sanitizer)
- Clean and wipe down your equipment, including racquets and water bottles
- Do not share racquets or any other equipment such as wristbands, grips, hats, and towels
- Water fountains, coolers and ice machines will NOT be available (please bring your own drink)
- Arrive as close to your court time or activity as possible, and do not congregate in the club house
- Use new balls and a new grip if possible
- Consider taking extra precautions such as wearing gloves
- If you need to sneeze or cough, do so in a tissue or upper sleeve
- Avoid touching as many surfaces as possible

WHEN PLAYING

- Try to stay at least six feet apart from other players
- Do not make physical contact with other players (such as shaking hands or a high five)
- Consider not playing doubles, which could lead to incidental contact and unwanted proximity. If you do play doubles, avoid all incidental contact, and NO whispering to each other from a close distance to strategize

- Avoid touching your face after handling a ball, racquet, or other equipment. Wash your hands promptly if you have touched your eyes, nose, or mouth
- Avoid sharing food, drinks, or towels
- Avoid using your hands to pick up the balls, use your racquet/foot to pick up balls and hit them to your opponent
- Stay on your side of the court
- Avoid changing ends of the court
- Remain apart from other players when taking a break
- If a ball from another court comes to you, send it back with a kick or with your racquet

Although unlikely, it is possible that a tennis ball can transmit the COVID-19 virus, as virtually any hard surface can transmit the disease. So here is an extra precaution you can take to keep safe when playing tennis:

- Open two cans of tennis balls that do not share the same number on the ball or use a different brand
- Take one set of numbered balls and have your playing partner(s) take a set of balls from the other can(s)
- Proceed with play, making sure to pick up your set of numbered balls only.
- Should a ball with the other number wind up on your side of the court, do not touch the ball with your hands. Use your racquet head or feet to advance the ball to the other side of the court
- Use four, six, or eight balls (if playing doubles)

AFTER PLAYING

- Leave the court as soon as reasonably possible
- Wash your hands thoroughly or use a hand sanitizer after coming off the court
- No extra-curricular or social activity should take place
- No congregating after playing
- All players should leave the facility immediately after play

RESERVATIONS AND PAYMENT

- Please make all reservations online or over the telephone

- **Credit cards only** - cash, gift cards, gift certificates, and checks are not accepted at this time, If possible please call the front desk to pay in advance of the reservation or activity
- It is possible to pay with a credit card at the center, but **one payment is required for the entire reservation amount, no split payments**
- Floor markings will be used to maintain social distancing
- When proceeding to the court please let the front desk staff know your name in the least amount of time possible, in order to have a record of all players in case there is an issue and other players need to be contacted

TENNIS MEMPHIS CENTER FACILITY MODIFICATION TO HELP PROVIDE A CLEAN/SAFE ENVIRONMENT

- Tennis center staff will wear masks, gloves and maintain social distancing of 6 feet or more on and off the court
- Tennis center staff will have their temperature taken before starting their shift
- A maximum of 8 players will be allowed on the indoor court facility at any one time (i.e. two courts at Eldon Roark will not be used)
- Staff will clean high-touch and high-traffic areas throughout their shift
- Hand sanitizer will be available in the clubhouse and restrooms of our facilities
- No court benches, bleacher seating, coolers or scoreboards will be available
- Showers will not be available for use
- Only one parent/guardian may accompany a child or children to the facility
- No spectators allowed at this time
- No one will be allowed in the facility if not participating in an activity
- Entrances into the clubhouse and to the outdoor courts will be open when weather permits

ON COURT STAFF MODIFICATIONS

- Private lessons, junior programming and adult clinics have resumed in accordance with safety guidelines
- All payments for instruction will be made via the front desk, not to the pro
- Teaching staff will have assigned baskets and equipment
- Tennis balls and equipment will only be handled by the tennis professionals
- Staff will sanitize carts and baskets after each lesson
- For one on one instruction that features serving, players must bring two cans of balls that only they handle for serving

- Teaching staff will limit the use of teaching aids
- Players will limit handling of any coaching equipment
- Teaching staff will feed from the net post or same side of court while adhering strictly to the social distancing recommendations
- Indoor court dividers will remain closed